



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

June 17, 2021

Ms. Sally Greenberg  
Executive Director  
National Consumers League  
1701 K Street, NW, Suite 1200,  
Washington, DC 20006

Dear Ms. Greenberg:

Thank you for your letter to the U.S. Department of Transportation regarding the National Highway Traffic Safety Administration's (NHTSA) December 28, 2020, publication of the Supplemental Notice of Proposed Rulemaking (SNPRM): "Make Inoperative Exemption; Vehicle Modifications to Accommodate People with Disabilities. We appreciate your views and are carefully considering all the comments on the SNPRM.

NHTSA sought public comment on a number of safety-related issues, including possible ways drivers with disabilities should be notified of air bag system malfunctions by the vehicle's telltales, and how NHTSA can ensure that knee bolster air bags are correctly reinstalled following rental service. We are developing next steps in response to the comments from the SNPRM.

NHTSA appreciates your commitment to equity and keeping the American public safe. A copy of this letter has been placed in the public docket for this rulemaking. If you need more information or have any questions, please contact Ryan Posten, Associate Administrator for Rulemaking, at [ryan.posten@dot.gov](mailto:ryan.posten@dot.gov) or 202-366-1810.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. Cliff".

Steven S. Cliff, Ph.D.  
Acting Administrator