Consumer Alert: GM Issues New Recall, Safety Instructions for 2017-19 Chevrolet Bolt Vehicles

Owners urged to limit charging capacity, park away from structures, charge after every use

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This alert applies to all affected vehicles, even if the owner has had the previous recall repairs completed. GM has issued a new recall affecting the 50,932 Model Year 2017-2019 Chevrolet Bolt vehicles covered under the original recall announced in November 2020 and revised in May 2021. NHTSA is aware of one fire with the interim remedy and two fires with the final remedy.

Due to the risk of fire, vehicle owners should continue to park these vehicles outside, away from structures, and not charge them overnight.

Additionally, GM is instructing owners of these affected vehicles to take the following actions:

- Set their vehicle to the 90% state of charge limitation either using Hilltop Reserve mode (2017 and 2018 model years) or Target Charge Level mode (2019 model year).
 - If owners are unable to set their vehicles to the 90% state of charge limitation mode, or if they feel uncomfortable making the change, GM is asking owners to visit their dealer immediately to have the change made.
- Recharge the battery on their Bolts after each use and avoid running down the battery below an
 estimated remaining 70-mile range where possible.

GM is issuing a new recall that will replace the battery modules in these affected vehicles. Until this is completed, owners should follow the above steps.

NHTSA opened an investigation (<u>PE 20-016</u>) in October 2020, and continues to evaluate the recall remedies and reported incidents, including fires.

Vehicle owners can visit NHTSA.gov/recalls and enter their 17-digit vehicle identification number to see if their vehicle is affected under this recall. If it is, vehicle owners should call their nearest Chevrolet dealership immediately to schedule a free repair. For more information on this recall, visit www.chevy.com/boltevrecall.

Owners can also download NHTSA's new SaferCar app for <u>Apple</u> or <u>Android</u>. Enter the vehicle, tires, car seat, or other vehicle equipment, and the app will push a notification if a recall is issued.