

Part 573 Safety Recall Report

21V-454

Manufacturer Name : Temsa
Submission Date : JUN 17, 2021
NHTSA Recall No. : 21V-454
Manufacturer Recall No. : NR

**Manufacturer Information :**

Manufacturer Name : Temsa
Address : Temsa North America
 404 Zell Drive Orlando FL 32824
Company phone : 8336283672

Population :

Number of potentially involved : 295
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2020 TEMSA TS45
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Buses with stainless steel monocoque structure. The recall population was determined based on production records

Production Dates : NOV 01, 2013 - NOV 29, 2019

VIN Range 1 : Begin : NLTEJXU88F1000002 **End :** NLTEJXM82L1000315 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The external release handle wires may be broken when force is applied , due to the rusting possibility on the wire.

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : In the event of an emergency, the external handle wire may be broken and would make it more difficult to access the passenger compartment of the vehicle, which could result difficulty in rescue and delay on the treatment

Description of the Cause : The external handle wire may be rusted because of material selection.

Identification of Any Warning that can Occur : Rusted wire of external release handle of roof exit

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On February 27th, 2021 TEMSA was informed that on one TS45 vehicle the external handle wire of roof exit was rusted.

Temsa reviewed the design and the production records. After the evaluation, the population of the affected TS45 vehicles have been determined.

On June 14th, 2021 based upon the results of the evaluation, TEMSA made a decision to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

Description of Remedy :

Description of Remedy Program : A technical service bulletin will be submitted; the old wire will be replaced with stainless steel wire

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The wires of external handle of vehicles in the production will be replaced with the new solution.

Recall Schedule :

Description of Recall Schedule : Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 30, 2021 - AUG 12, 2021

* NR - Not Reported