OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-366

Manufacturer Name: Navistar, Inc.

Submission Date: MAY 19, 2021

NHTSA Recall No.: 21V-366

Manufacturer Recall No.: None



Manufacturer Information:

Manufacturer Name: Navistar, Inc.

Address: 2701 Navistar Drive

Lisle IL 60532

Company phone: 331-332-1590

Population:

Number of potentially involved: 1,780 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2018-2019 International WorkStar Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: •

• The suspect population is identified by models equipped with Cummins ISL

engines manufactured by Cummins 01/02/2017 thru 10/16/2020.

• The inclusive dates of vehicle manufacture were determined by Cummins

Engine Serial Number (ESN) of suspect engines.

• The vehicles in the suspect population were built with Cummins ISL engines with ESN in suspect population and all other similar vehicles were built with engines

outside the suspect ESN population.

There are 469 WorkStar model trucks in the suspect population.

Production Dates: MAR 28, 2017 - APR 11, 2019

Vehicle 2: 2019-2021 International HV

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: •

 $\bullet \qquad \qquad \text{The suspect population is identified by models equipped with Cummins ISL} \\$

engines manufactured by Cummins 01/02/2017 thru 10/16/2020.

• The inclusive dates of vehicle manufacture were determined by Cummins

Engine Serial Number (ESN) of suspect engines.

• The vehicles in the suspect population were built with Cummins ISL engines with ESN in suspect population and all other similar vehicles were built with engines

outside the suspect ESN population.

There are 686 HV series trucks in the suspect population.

Production Dates: NOV 20, 2017 - OCT 16, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3:	2018-2019 International DuraStar				
	BUSES, MEDIUM & HEAVY VEHICLES				
Body Style :					
Power Train:					
Descriptive Information :	 The suspect population is identified by models equipped with Cummins ISL engines manufactured by Cummins 01/02/2017 thru 10/16/2020. The inclusive dates of vehicle manufacture were determined by Cummins Engine Serial Number (ESN) of suspect engines. The vehicles in the suspect population were built with Cummins ISL engines with ESN in suspect population and all other similar vehicles were built with engines outside the suspect ESN population. There are 144 DuraStar model trucks in the suspect population 				
Production Dates: FEB 20, 2017 - DEC 04, 2018					
VIN Range 1:		NR	End:	NR	☐ Not sequential
Vehicle 4:	2019-2021 International MV				
0 1	BUSES, MEDIUM & HEAVY VEHICLES				
Body Style :					
Power Train :	DIESEL				
Descriptive Information :	 The suspect population is identified by models equipped with Cummins ISL engines manufactured by Cummins 01/02/2017 thru 10/16/2020. The inclusive dates of vehicle manufacture were determined by Cummins Engine Serial Number (ESN) of suspect engines. The vehicles in the suspect population were built with Cummins ISL engines with ESN in suspect population and all other similar vehicles were built with engines outside the suspect ESN population. There are 347 MV series trucks in the suspect population 				
Production Dates: FEB 15, 2018 - OCT 01, 2020					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential

Not sequential

Vehicle 5 : 2019-2021 IC Bus RE Commercial bus Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information: •

• The suspect population is identified by models equipped with Cummins ISL

engines manufactured by Cummins 01/02/2017 thru 10/16/2020.

The inclusive dates of vehicle manufacture were determined by Cummins

Engine Serial Number (ESN) of suspect engines.

• The vehicles in the suspect population were built with Cummins ISL engines with ESN in suspect population and all other similar vehicles were built with engines

outside the suspect ESN population.

There are 134 RE Commercial buses in the suspect population.

Production Dates: SEP 22, 2017 - AUG 14, 2020

VIN Range 1 : Begin : NR

Description of Defect:

Description of the Defect: As reported by Cummins in NHTSA Recall 21E-032; the high pressure fuel rail

assembly may develop leaks, which may result in an undetected prolonged

End: NR

diesel fuel spray.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: As reported by Cummins in 21E-032; a leak involving spraying/misting fuel

in the presence of an ignition source may increase the risk of fire.

in the presence of an ignition source may increase the risk of me.

Description of the Cause: Asw reported by Cummins in 21E-032; high pressure fuel rail assembly end

sealing bores in the fuel rail may have undersized pilot bores for the sealing

washer, thus preventing the washer from properly seating, potentially

resulting in inadequate load for the joint to remain properly sealed in service.

Identification of Any Warning As reported by Cummins in 21E-032; the operator may see or smell diesel fuel.

that can Occur: In some cases, the check engine lamp may illuminate.

Involved Components:

Component Name 1: Accumulator

Component Description: High pressure fuel rail assembly

Component Part Number: Cummins P/N 4307377

Supplier Identification:

Component Manufacturer

Name: Cummins, Inc.

Address: 500 Jackson Street

Columbus Indiana 47202

Country: United States

Chronology:

- 04/21/2021 Cummins Notifies Navistar they have submitted a defect report for the high pressure fuel rail issue and provided documents to Navistar.
- 04/30/2021 through 05/11/2021 Navistar works with Cummins to determine the impact to International trucks and IC Commercial buses.
- 05/11/2021 Navistar meets with Cummins to discuss the vehicle applications affected and finalizes the suspect vehicle population.
- 05/13/2021 Navistar meets to determine the safety risk of the leaking fuel rail in certain International trucks and IC bus applications and declares a Safety Recall.

Description of Remedy:

Description of Remedy Program: •

- Cummins will administer the campaign, notify customers, supply remedy, and provide quarterly completion reports as outlined in Cummins defect report for 21E-032.
- Because Cummins is administering the campaign, any plan for preremedy reimbursement will be handled by Cummins.

How Remedy Component Differs As reported by Cummins in 21E-032; for units having no thread damage, from Recalled Component: the technician will be instructed to place a paint dot somewhere on the rail to indicate that the repair has been completed. For units that do have thread damage, the replacement rail and fuel lines will have unique part numbers. The replacement rail and lines are also visibly different.

Identify How/When Recall Condition As reported by Cummins in 21E-032; the high pressure fuel rail assembly was Corrected in Production: manufacturing statistical process control for the high pressure fuel rail assembly pilot bores was confirmed in control after October 19, 2020.

Recall Schedule:

Description of Recall Schedule: •

Navistar will supply Cummins with customer name and address information and Cummins anticipates mailing 577 notification to affected customers by June 19, 2021.

• Cummins anticipates sending dealer notification by June 19, 2021.

Planned Dealer Notification Date : JUN 19, 2021 - JUN 19, 2021 Planned Owner Notification Date : JUN 19, 2021 - JUN 19, 2021

* NR - Not Reported