

# Part 573 Safety Recall Report

# 21V-241

**Manufacturer Name :** Daimler Vans USA, LLC**Submission Date :** APR 06, 2021**NHTSA Recall No. :** 21V-241**Manufacturer Recall No. :** NV3LETULPX**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive  
Sandy Springs GA 30328

Company phone : 854-888-3374

**Population :**

Number of potentially involved : 4,444

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2020 MERCEDES BENZ SPRINTER

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : NR

**Descriptive Information :** Based on the analysis of the production information, the affected population was determined to be VS30 Sprinter 4x4 vehicles (Platform 907) produced from February 5, 2019 (SOP Platform 907 Sprinter 4x4 CBU for the USA/Canada) to November 4, 2020 in Düsseldorf, Germany.

Not all vehicles within the recall scope are expected to experience the condition. Vehicles with electric power steering are not affected by the condition.

Production Dates : FEB 05, 2019 - NOV 04, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2020 FREIGHTLINER SPRINTER

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : NR

**Descriptive Information :** Based on the analysis of the production information, the affected population was determined to be VS30 Sprinter 4x4 vehicles (Platform 907) produced from February 5, 2019 (SOP Platform 907 Sprinter 4x4 CBU for the USA/Canada) to November 4, 2020 in Düsseldorf, Germany.

Not all vehicles within the recall scope are expected to experience the condition. Vehicles with electric power steering are not affected by the condition.

Production Dates : FEB 05, 2019 - NOV 04, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Defect :

Description of the Defect : Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Mercedes-Benz and Freightliner Sprinter 4x4 vehicles from the 907 platform (VS30), under certain operating conditions the hydraulic power steering return line hoses may detach from their connection fitting which could cause hydraulic fluid to leak, resulting in the loss of power steering assist.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the hydraulic power steering hose detaches, the driver will still have manual steering functionality, but increased steering effort is needed, particularly at low speeds. Sudden loss of power steering as well as the loss of hydraulic steering fluid to the road surface may increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : The customer may notice a gradual increase in required steering effort and noise from the power steering pump indicating a low fluid level as the hydraulic fluid is leaking.

## Involved Components :

Component Name 1 : CLAMP

Component Description : SPRING STYLE CLAMP ON CONNECTIONS TO POWER STEERING FLUID COOLER

Component Part Number : A000 995 65 05

Component Name 2 : CLAMP

Component Description : SCREW CLAMP ON CONNECTION POINTS TO POWER STEERING FLUID RESERVOIR

Component Part Number : N000 000 000 948

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

Please See Attached Document

**Description of Remedy :**

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the return line connections of the power steering and if needed, install a screw-type clamp.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the return line connections of the power steering and install a screw-type clamp at the connection fitting if needed.

Identify How/When Recall Condition was Corrected in Production : On November 4th, 2020, as a precautionary process alignment measure, the same corrective measures procedures as in the U.S. plant in Charleston were implemented in the assembly line in the German plant in Düsseldorf

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign approx. in April 2021. A copy of all communications will be provided when available. Owners will be notified approximately one week after the recall launches to dealers.

Planned Dealer Notification Date : APR 30, 2021 - APR 30, 2021

Planned Owner Notification Date : MAY 07, 2021 - MAY 07, 2021

\* NR - Not Reported