

Comment from Kay Dubbyah

Please expand rental car sedans to the disabled population by allowing the knee bolster bags to be deactivated. During a recent car rental, all the available sedans had knee bolster bags which meant hand controls could not be installed thus rendering my reservation useless and me without a car. Public transport and shuttles were not running due to the pandemic. SUVs and cross-overs are too high for my transfer capabilities.

Please address this issue.