

Part 573 Safety Recall Report

20V-629

Manufacturer Name : Shyft Group

Submission Date : OCT 12, 2020

NHTSA Recall No. : 20V-629

Manufacturer Recall No. : 20-09



Manufacturer Information :

Manufacturer Name : Shyft Group

Address : 1541 Reynolds Road
Charlotte MI 48813

Company phone : 517-543-6400

Population :

Number of potentially involved : 80

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2020-2020 Utilmaster Walk-In Vans

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The basis for the recall is related to a changed in assembly personnel that occurred prior to the start of production for the affected vehicles.

Production Dates : MAR 01, 2020 - SEP 09, 2020

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : If depressed to the floor of the vehicle, the throttle pedal may get trapped in the open position by the tread plate installed on the floor at the driver's pedestal.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The throttle pedal stuck in the open position could increase the risk of a crash.

Description of the Cause : Pending

Identification of Any Warning that can Occur : The throttle pedal could be come stuck without warning.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 8, 2020, Shyft received one complaint of a throttle pedal becoming stuck in the open position. The complainant provided indicated the throttle pedal had become stuck against the tread plate installed on the operator's pedestal. Shyft immediately began inspecting vehicles and on September 9, 2020, a quality alert was issued to contain the issue in manufacturing. On, or near, September 28, 2020 an engineer was deployed to the complainant's location to observe the condition and review what the service provider had done to remedy the vehicle. (A field report was not issued for this visit) Between 9/28 and October 7, Shyft continued it's investigation in order to identify the scope of the condition. Through the investigation, a changed in assemblers had occurred and on October 8, 2020 determined a safety defect may exist in the reported population.

Description of Remedy :

Description of Remedy Program : Shyft will notify the affected fleet owners to inspect for appropriate clearance between the throttle pedal and the treadplate. If there is not adequate clearance, service providers will need to adjust the treadplate for adequate clearance. Vehicles affected by this would still be in their factory warranty period and the complaint received was covered under warranty.

How Remedy Component Differs from Recalled Component : Vehicles excluded from this recall would have adequate clearance.

Identify How/When Recall Condition was Corrected in Production : On September 9, 2020, a quality alert was issued showing the appropriate location of the treadplate in relation to the treadplate. All vehicles in production and in Shyft's possession were inspected.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : OCT 23, 2020 - OCT 30, 2020

* NR - Not Reported