Comment from Bob Smith

How much longer can this go on??? Ridiculous!!! Government at its worst!!! 10 years waiting on an airbag is uncalled for!!! I set up an appointment online at my dealership where I bought my truck after repeated calls to the service department over the YEARS and being told that it's still in litigation nothing they can do, they wouldn't even take my vin # I suppose as to not have a record that I called repeatedly. After waiting 2 weeks after I made the appointment I finally thought I would get this resolved only to be told by they service mechanic that they didn't have the part and that someone should have informed me about that. You've got to be kidding me! When I was complaining about the shoddy service and GM's lack of concern about it's customers this guy had the nerve to say that I would be okay in a crash that it's the passenger side that was bad! UNBELIEVABLE!!! I believe GM is hoping the longer the stall on the recall the less vehicles they will have to repair. I'm done with GM!

Bob.