OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-274

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: MAY 13, 2020 NHTSA Recall No.: 20V-274 Manufacturer Recall No.: 70H6



Manufacturer Information:

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

Population:

Number of potentially involved : 153 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2020-2020 Audi A6 allroad

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: "Affected supplier production lots have been clearly identified and allocated to

vehicles produced in a specific production period (December 2019 to February 2020). Also, certain vehicles have already received the remedy before leaving the port or the factory. Vehicles not included in the recall population have either been produced before the affected manufacturing period or are already equipped with instrument

panels produced according to specification.

Audi A6 allroad count: 10"

Production Dates: DEC 04, 2019 - JAN 30, 2020

Vehicle 2: 2020-2020 Audi A7

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: "Affected supplier production lots have been clearly identified and allocated to

vehicles produced in a specific production period (December 2019 to February 2020). Also, certain vehicles have already received the remedy before leaving the port or the factory. Vehicles not included in the recall population have either been produced before the affected manufacturing period or are already equipped with instrument

panels produced according to specification.

Audi A7 count: 45"

Production Dates: DEC 04, 2019 - JAN 30, 2020

Vehicle 3: 2020-2020 Audi A6

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: "Affected supplier production lots have been clearly identified and allocated to

vehicles produced in a specific production period (December 2019 to February 2020). Also, certain vehicles have already received the remedy before leaving the port or the factory. Vehicles not included in the recall population have either been produced before the affected manufacturing period or are already equipped with instrument

panels produced according to specification.

Audi A6 count: 98"

Production Dates: DEC 03, 2019 - JAN 31, 2020

VIN Range 1: Begin: WAUFFBF24LN047629 End: WAUFFAF26LN063227 ✓ Not sequential

Description of Defect:

Description of the Defect: Leather covered instrument panels produced during a specific period were not

manufactured according to specification by the supplier. As a result, the

predetermined split lines for the passenger airbag may not open as designed in the event of a crash, potentially reducing the restraint effect of the passenger

airbag.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: In a crash with passenger airbag deployment, the restraint capacity of the

passenger airbag may be reduced and small plastic parts may enter the passenger compartment. This may lead to an increased risk of injury.

Description of the Cause: Several deviations in the manufacturing process at the supplier

Identification of Any Warning NONE

that can Occur:

Involved Components:

Component Name 1: Instrument Panel
Component Description: Instrument Panel
Component Part Number: 4K1 857 001 D

Component Name 2: Instrument Panel
Component Description: Instrument Panel
Component Part Number: 4K1 857 001 E

Supplier Identification:

Component Manufacturer

Name: Faurecia Innenraum Systeme GmbH

Address: Faureciastr. 1

Hagenbach FOREIGN STATES 76767

Country: Germany

Chronology:

"February 3, 2020: Conformity of production (CoP) airbag test shows deviations on instrument panel with leather covering. Root cause analysis and further investigation was started immediately and topic was reported to the Audi Product Safety Committee. Possibly affected vehicles were blocked from leaving the factory/ports and leather instrument panels were blocked from installation in additional Audi vehicles until further notice. March - April 2020: Topic was presented to the Audi Product Safety Committee. Detailed analysis of process parameters and factors, root cause, production history and consequences with supplier. May 6, 2020: The Audi Product Safety Committee makes the determination of a potential safety defect and decides a recall for the affected vehicles in the USA and Canada.

Description of Remedy:

Description of Remedy Program: Instrument panels on affected vehicles will be replaced. Affected vehicles

are within the warranty period and Audi will not offer a reimbursement

program under this recall.

How Remedy Component Differs "Affected production lots have clearly been identified. Replacement parts

from Recalled Component: have been manufactured according to specification.

Part numbers: 4K1 857 001 D / 4K1 857 001 E"

Identify How/When Recall Condition Process improvements implemented at the supplier on February 24th and

was Corrected in Production: 26th, 2020.

Recall Schedule:

Description of Recall Schedule: Dealers/owners - on or before July 10, 2020

Planned Dealer Notification Date : JUL 10, 2020 - JUL 10, 2020 Planned Owner Notification Date : JUL 10, 2020 - JUL 10, 2020

* NR - Not Reported