NHTSA Announces Grant Program to Help States Inform Vehicle Owners About Safety Recalls

May 7, 2020 | Washington, DC

The U.S. Department of Transportation's National Highway Traffic Safety Administration today announced that States can apply for funding to help drivers learn about and repair open safety recalls on their vehicles.

"Recalls are serious. Recall repairs are completely free to the consumer. These grants will serve as an example to the rest of the country as we continue to work across government to reach consumers in new and creative ways with potentially lifesaving information about their vehicles," said U.S Transportation Secretary Elaine L. Chao.

In 2017, NHTSA entered a \$222,300 cooperative agreement with the State of Maryland, launching a two-year pilot program to provide open recall information to consumers when they register a new vehicle or renew a registration. From April 2018 to January 2020, Maryland had 4.6 million vehicle registrations renewed, with 456,000 of those vehicles identified as having 943,000 open recalls. Of those, 371,000 individual recalls were repaired, according to the Maryland Motor Vehicle Administration, and more than 32% of the recalls remedied were air bags.

The grant program provides funds totaling \$1.5 million for as many as six States to notify consumers of open recalls during vehicle registration. Participating States will notify owners and lessees of vehicles with open recalls along with registration notices. The States will also provide a brief description of the defect, the nature of the recall, and information on getting it fixed immediately at the manufacturer's authorized dealer.

The States will implement the notification program for a two-year period and evaluate the results. This program is intended to supplement and does not in any way replace the vehicle manufacturer's legal obligation to alert consumers of recalls on their vehicles and to provide a remedy free of charge.

"Getting a recall repaired could save your life – or the life of someone you love. Recalls are serious, and recall repairs are completely free. I encourage States to apply for funding and join us in spreading this lifesaving message," said NHTSA Deputy Administrator James Owens.

On average, only about 60% of recalled vehicles are repaired. Improving recall remedy rates is a NHTSA priority, especially due to the Takata air bag recall, the largest and most complex recall in automotive history.

Please click here for information about applying for these grants.

Consumers can check their VIN for open recalls at any time by using NHTSA's VIN lookup tool at nhtsa.gov/recalls.

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