

Part 573 Safety Recall Report

20V-158

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 19, 2020**NHTSA Recall No. :** 20V-158**Manufacturer Recall No. :** 51-1149**Manufacturer Information :****Population :****Manufacturer Name :** Forest River, Inc.**Number of potentially involved :** 59**Address :** 55470 CR 1**Estimated percentage with defect :** 100 %**P.O. Box** 3030 Elkhart IN 46515-3030**Company phone :** 1-800-348-7440**Vehicle Information :****Vehicle 1 :** 2016-2020 Forest River Inc. 2016 Coachmen Orion, 2019-2020 Forest River Van, 2016-2018 Dynamax Rev**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :****Power Train :** NR

Descriptive Information : Per FCA's Recall Notice 20V036 - Some 2014-2019 MY Ram ProMaster vehicles equipped with a 3.6L engine may have been built with a transmission gear shift cable that was kinked during the vehicle manufacturing process.

The vehicle population was determined to include all ProMaster vehicles equipped with a 3.6L engine from the beginning of 2014 MY production on April 23, 2013, through September 14, 2019, when the vehicle manufacturing process was revised. Similar 2014-2019 MY Ram ProMaster vehicles not recalled were not built with a 3.6L engine or were built after September 14, 2019.

| | | |
|--------------------------------|---------|--------|
| Coachmen Class C - ORP24RB | 2016 | 3 |
| Dynamax - REV | RVC24RB | 2017 1 |
| Dynamax - REV | RVC24RB | 2018 1 |
| Dynamax - REV | RVC24TL | 2015 1 |
| Forest River Van - L1-PRO-1500 | 2019 | 17 |
| Forest River Van - L1-PRO-3500 | 2019 | 32 |
| Forest River Van - L1-PRO-3500 | 2020 | 4 |
| Grand Total | | 59 |

Production Dates : APR 30, 2015 - MAR 09, 2020**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Description of Defect :

Description of the Defect : The transmission shifter cable could separate, disconnecting the transmission shifter from the transmission, which could result in the inability of the driver to shift the transmission potentially resulting in the gear shift lever position not matching the transmission gear.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the transmission shifter becomes disconnected from the transmission, the vehicle may not perform the shifts intended by the driver (including a shift to PARK), although the actual transmission gear position will be displayed on the instrument cluster. In addition, the "Vehicle Not in PARK" and the "Door Ajar" messages will display on the instrument cluster and audible chimes will sound if the driver's door is opened while the transmission is not in PARK. If these warnings are not heeded, unintended vehicle movement may occur which can cause a vehicle crash without prior warning and/or injury to others outside the vehicle

Description of the Cause : Not Reported

Identification of Any Warning that can Occur : There will not be any prior warning of the transmission shifter cable disconnection from the transmission. However, after the cable detachment and prior to a driver attempting to exit a vehicle, the driver may notice significantly reduced effort required to move the shift lever, the gear position indicators in the vehicle will all show the actual gear of the transmission regardless of the shift lever position, and the door ajar warning will also function which alerts the driver via instrument cluster messages and audible chime if the driver's door is opened while the transmission is not in PARK.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 13, 2020 Forest Rivers Office of Corporate Compliance received Recall Notice 20V-036 from FCA.

On March 17, 2020 Forest Rivers Office of Corporate Compliance reviewed internal data with affected plants to determine scope of vehicles.

On March 19, 2020 Forest River filed a pass thru recall

FCA will provide all quarterly reporting to NHTSA and Trans Canada

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the transmission shift cable (part number 68166623AC) on all affected vehicles. FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

What is FCA's Customer Service Phone Number? 1-800-853-1403

How Remedy Component Differs from Recalled Component : Part Name: Transmission Shifter Cable Assembly

Part Description: Cable - Shifter Lever

Part Number: 68166623AC

Part Comment: This recall is not related to a shifter cable defect but rather an assembly issue where the cable is damaged during the vehicle manufacturing process. Remedy part is the same as production.

Identify How/When Recall Condition was Corrected in Production : Not Reported

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 28, 2020 - APR 28, 2020

Planned Owner Notification Date : APR 28, 2020 - APR 28, 2020

* NR - Not Reported