

Part 573 Safety Recall Report

20V-157

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** MAR 18, 2020**NHTSA Recall No. :** 20V-157**Manufacturer Recall No. :** VS3LAUFRI**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Company phone : 854-888-3374

Population :

Number of potentially involved : 54

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mercedes-Benz Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA and Canada produced from January 16, 2019 to August 3, 2019. Vehicles outside of the scope of the population have mounted the correct tires fitted according to the manufacturer's specification.

Production Dates : JAN 23, 2019 - AUG 03, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2019-2019 Freightliner Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA and Canada produced from January 16, 2019 to August 3, 2019. Vehicles outside of the scope of the population have mounted the correct tires fitted according to the manufacturer's specification.

Production Dates : JAN 23, 2019 - AUG 03, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30) with factory-equipped winter tires, the winter tires may not have been installed on the correct side of the vehicle. Consequently, the profile of the tires may not be installed consistent with the running direction specified by the tire manufacturer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the winter tires are not installed on the correct side of the vehicle or in accordance with the manufacturer’s specification, in certain weather conditions, such as on wet roads or in snow, the driving characteristics of the vehicle and the traction of the tire, as well as the water dispersing, could be affected. There may be insufficient water drainage from the tires which could affect the driving performance and tire traction and therefore increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

The chronology is attached as a Miscellaneous Document.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the respective running direction of the tires of the affected vehicles and, if required, implement them if necessary. If necessary, the corresponding tires will be replaced if the tread wear is uneven.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the installation location and running direction of each of the tires of the affected vehicles and, if necessary, adjust them if required. If necessary, the corresponding tires will be replaced if the tread wear is uneven.

Identify How/When Recall Condition was Corrected in Production : Immediately after the plant notification in July 2019, the vehicles still located at the plant were blocked, checked and corrected if necessary. In addition, the employees were trained accordingly and an additional quality gate was introduced, which checks the sequencing of the wheels.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign approx. in April 2020. A copy of all communications will be provided when available. Owners will be notified approximately one week after the recall launches to dealers.

Planned Dealer Notification Date : APR 24, 2020 - APR 24, 2020

Planned Owner Notification Date : MAY 01, 2020 - MAY 01, 2020

* NR - Not Reported