

Part 573 Safety Recall Report

20V-147

Manufacturer Name : Eldorado National-Kansas**Submission Date :** MAR 16, 2020**NHTSA Recall No. :** 20V-147**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Eldorado National-Kansas

Address : 1655 Wall Street

Salina KS 67401

Company phone : 7858271033

Population :

Number of potentially involved : 667

Estimated percentage with defect : 50 %

Vehicle Information :

Vehicle 1 : 2017-2019 Ford World Trans E-series

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The affect population was determined based on the production date range of the spray foam installation process. The spray foam process was eliminated on September 7, 2018. The affected population quantity is 667.

Production Dates : JAN 26, 2017 - SEP 07, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The rivet securing the L-track of the occupant restraint upper securement point was not fully placed in the drilled hole of the steel cage frame structure prior to the rivet tail being bucked/deformed. If this rivet is not engaged with the steel cage frame structure, the occupant restraint system may not support the appropriate loading.

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : If the seat belt does not stay secured to the side wall, this may lead to occupants not being restrained, increasing the risk of injury in the event of a crash.

Description of the Cause : Spray foam insulation may overlap the steel cage frame structure preventing the interior sidewall material and L-track from sitting flat against the steel cage frame structure.

Identification of Any Warning that can Occur : None.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

February 19 thru March 4; Performed investigation and testing of installation condition with rivet not fully placed in the drilled hole of the steel cage frame structure prior to the rivet tail being bucked/deformed.

March 5; Reviewed data with Product Safety Team. Continued investigation.

Eldorado has received 1 report related to this issue.

March 10; Eldorado determined that an issue is evident.

Description of Remedy :

Description of Remedy Program : Eldorado will facilitate an inspection of the occupant restraint upper securement L-track and any necessary repairs. An inspection and repair procedure will be provided to Dealers of the affected population. After inspection, and a determination of the L-track securement defect is confirmed, the Dealer shall contact Eldorado Customer Service. Eldorado will provide replacement parts for submitted claims. Eldorado will reimburse the cost of inspection, parts and labor associated with claims submitted for this issue.

How Remedy Component Differs from Recalled Component : The spray foam insulation was replaced by a foam board insulation which is cut to the shape of the cage frame.

Identify How/When Recall Condition was Corrected in Production : The World Trans manufacturing operation eliminated the spray foam insulation on September 7, 2018.

Recall Schedule :

Description of Recall Schedule : Notification letters will be distributed by May 13, 2020.

Planned Dealer Notification Date : MAY 13, 2020 - MAY 13, 2020

Planned Owner Notification Date : MAY 13, 2020 - MAY 13, 2020

* NR - Not Reported