

**Part 573 Safety Recall Report****20V-141**

**Manufacturer Name :** Turtle Top  
**Submission Date :** MAR 11, 2020  
**NHTSA Recall No. :** 20V-141  
**Manufacturer Recall No. :** NR

**Manufacturer Information :**

**Manufacturer Name :** Turtle Top  
**Address :** 67819 State Road 15  
 New Paris IN 46553  
**Company phone :** 574-831-4340

**Population :**

**Number of potentially involved :** 5  
**Estimated percentage with defect :** NR

**Vehicle Information :**

**Vehicle 1 :** 2019-2019 GMC Express  
**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES  
**Body Style :**  
**Power Train :** NR

**Descriptive Information :** General Motors has decided that certain 2019 model year Chevrolet Express and GMC Savana vehicles may fail to conform to S7.3 of Federal Motor Vehicle Safety Standard (FMVSS) 208, Occupant crash protection. As a result, GM is conducting a recall.

**Production Dates :** JAN 02, 2019 - JUL 31, 2019

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

**Description of Noncompliance :**

**Description of the Noncompliance :** In these vehicles, the seatbelt-unfastened telltale will not illuminate for approximately five seconds after the ignition is moved to the on or start position.

**FMVSS 1 :** 208 - Occupant crash protection

**FMVSS 2 :** NR

**Description of the Safety Risk :** There is no impact to the vehicle's seatbelt systems, and the telltale will function normally after the five-second delay. A software change implemented for 2019 model year Chevrolet Express and GMC Savana vehicles contains an error that inhibits the activation of the telltale for five seconds after vehicle startup. During the five-second delay, the telltale will not alert the driver that the driver's seatbelt is unbuckled, increasing the risk of the

driver forgetting to buckle the seatbelt and the risk of injury in a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Was Notified by NHTSA about this recall and reviewed our records against GMC's recall portal. No communication was received by GMC about this matter.

## Description of Remedy :

Description of Remedy Program : Your GM dealer will reprogram the instrument panel cluster (IPC). This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 35 minutes.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : APR 10, 2020 - MAY 01, 2020

Planned Owner Notification Date : APR 10, 2020 - MAY 01, 2020

\* NR - Not Reported