

Part 573 Safety Recall Report

20V-110

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** FEB 25, 2020**NHTSA Recall No. :** 20V-110**Manufacturer Recall No. :** VS3VERKLE**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Company phone : 854-888-3374

Population :

Number of potentially involved : 25

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mercedes-Benz Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA produced from August 15, 2019 to August 21, 2019. Vehicles outside of the scope of the population did receive steering columns with the cover or steering columns, which do not need the cover due to their different technical design.

Production Dates : AUG 15, 2019 - AUG 21, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2019-2019 Freightliner Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA produced from August 15, 2019 to August 21, 2019. Vehicles outside of the scope of the population did receive steering columns with the cover or steering columns, which do not need the cover due to their different technical design.

Production Dates : AUG 15, 2019 - AUG 21, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles of platform 907 (VS30), the cover for the casing pipe of the steering column was not installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the steering column casing cover is not installed, small vehicle components near the steering column such as nuts and screws could enter the steering column area in the event they were loose. Additionally, it is possible that small objects (e.g. small pieces cut-off from cable ties) out of the production and assembly process could enter the steering column area. If any such small objects were to enter the concerned space, it is possible that steering operation could be affected, thereby increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

The chronology has too many characters. Please find the chronology attached.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will renew the steering column by replacing it against the intended variant including the cover.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the entire steering column.

Identify How/When Recall Condition was Corrected in Production : Immediately after the situation was identified by the plant in August 2019, the vehicles still located at the plant were blocked, checked and corrected if necessary. In addition, the bill of material was updated to ensure that the cover was supplied for the affected variant in assembly.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : APR 03, 2020 - APR 03, 2020

Planned Owner Notification Date : APR 10, 2020 - APR 10, 2020

* NR - Not Reported