

Part 573 Safety Recall Report

20V-079

Manufacturer Name : Daimler Vans USA, LLC

Submission Date : FEB 12, 2020

NHTSA Recall No. : 20V-079

Manufacturer Recall No. : VS3FLABIND



Manufacturer Information :

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Company phone : 854-888-3374

Population :

Number of potentially involved : 4,385

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mercedes-Benz Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA and Canada produced from August 30, 2018 to July 30, 2019. Vehicles outside of the scope of the population have a flange connection that was attached according to the specification.

Production Dates : AUG 30, 2018 - JUL 30, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2019-2019 Freightliner Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the USA and Canada produced from August 30, 2018 to July 30, 2019. Vehicles outside of the scope of the population have a flange connection that was attached according to the specification.

Production Dates : AUG 30, 2018 - JUL 30, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30), the flange connection between the exhaust gas turbocharger and the exit to the diesel particulate filter may not have been attached properly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the flange connection is not attached properly, there is the potential that exhaust gas could leak into the engine compartment. Since the exhaust gas at the leak is high in temperature, thermal damage to the immediately surrounding components, as well as a potential thermal reaction, cannot be ruled out.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

The Chronology has too many characters for this section. Please find the Chronology attached.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the flange seals and will apply the correct torque to the screw connection.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component :	An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace the flange seals and will apply the correct torque to the screw connection.
Identify How/When Recall Condition was Corrected in Production :	Immediately after the situation was identified in June 2019, an optimization was introduced in the corresponding working instructions in the assembly line and the employees were additionally trained.

Recall Schedule :

Description of Recall Schedule :	Owners will be notified approximately one week after the recall launches to dealers. Dealers will be notified of the pending voluntary recall campaign approx. in March 2020. A copy of all communications will be provided when available.
Planned Dealer Notification Date :	MAR 20, 2020 - MAR 20, 2020
Planned Owner Notification Date :	MAR 27, 2020 - MAR 27, 2020

* NR - Not Reported