

Part 573 Safety Recall Report

19V-922

Manufacturer Name : Autocar, LLC

Submission Date : DEC 27, 2019

NHTSA Recall No. : 19V-922

Manufacturer Recall No. : ACTT-2002



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 3,448

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2020 Autocar Xspotter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All units built with the cab wiring harness supplied without a fuse box relay retainer are included.

Production Dates : MAR 25, 2014 - AUG 06, 2019

VIN Range 1 : Begin : 516G4G418FH217590 End : 516G4GC1XLH231570 ☒ Not sequential

Description of Defect :

Description of the Defect : The head lamp relay may become disconnected from the fuse box.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the head lamp relay becomes disconnected during night time operation there will be a sudden loss of head lamps which could result in property damage, personal injury or a crash.

Description of the Cause : The cab wiring harness was supplied without an integral fuse box relay retainer.

Identification of Any Warning that can Occur : The head lamp relay can become disconnected without warning.

Supplier Identification :

Component Manufacturer

Name : AEES

Address : 211 North Loop 1604 E Suite 290
San Antonio TEXAS 78232

Country : United States

Chronology :

11/2018 - Autocar received first report of failed relay retention. 3/2019 - Autocar engineering begins investigations. Q2 2019 - Autocar engineering performs various tests to determine root cause. 8/2019 - Autocar discovers that harness supplier may not be installing the relay retainer. 9/2019 - Autocar issues stop ship to cover vehicles in yard, orders harness supplier to follow the bill of materials. 11/2019 - Autocar replicates failures, verifying that lack of retainer is root cause. 12/20/2019 - Autocar management team meets and decides to issue recall for all affected vehicles.

Description of Remedy :

Description of Remedy Program : A fuse box relay retainer will be installed at no charge to the owner.

How Remedy Component Differs from Recalled Component : The units were delivered without the fuse box relay retainer.

Identify How/When Recall Condition was Corrected in Production : A stop ship was initiated September 2019, all units on hand were corrected. A supplier corrective action was issued and quality checks added to ensure future integrity.

Recall Schedule :

Description of Recall Schedule : Dealer and customer notifications will begin February 24, 2020 and end February 25, 2020

Planned Dealer Notification Date : FEB 24, 2020 - FEB 25, 2020

Planned Owner Notification Date : FEB 24, 2020 - FEB 25, 2020

* NR - Not Reported