

Part 573 Safety Recall Report

19V-845

Manufacturer Name : Jayco, Inc.**Submission Date :** NOV 25, 2019**NHTSA Recall No. :** 19V-845**Manufacturer Recall No. :** 9903501**Manufacturer Information :****Manufacturer Name :** Jayco, Inc.**Address :** 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267**Population :****Number of potentially involved :** 398**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2018-2020 Class C Motor Home Melbourne Prestige**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :****Power Train :** NR**Descriptive Information :** Production records of all motorhomes produced with L& W hanger for LP tank

2018 J1ZK0051-0082 ZL0051-0112

2019 K1ZA0051-0095 ZK0051-0115 ZL0051-0188

2020 L1ZA0001-0010 ZK0051-0068 ZL001-0025

ZL0051-0110 ZT0051-0079 ZR0051

Production Dates : JUL 02, 2017 - NOV 04, 2019**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Description of Defect :**

Description of the Defect : Incorrect installation of LP tank hangers (wrong size) and poor welds by supplier - tank may fall out of unit - Non-compliance to NFPA 1192 5.2.4.1 Securing of propane Containers " containers shall be secured in place so they do not become dislodged when a load equal to eight times the container filled weight is applied to the filled containers center of gravity in any directions.

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : Dislodged LP tank while motorhome in transit may cause increase risk of crash and ignition of propane.

Description of the Cause : Supplier's insufficient welding and using 1 1/2" x 1 1/2" angle instead of 2"x2" as called out on Jayco Engineering print on file with the supplier.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : L& W

Address : 107 Industrial Parkway
Middlebury INDIANA 46540

Country : United States

Chronology :

11-13-2019 Incident reported by Service Group that the propane tank fell off a 2018 Qwest motorhome (J1CL8063) while in transit. Unit brought back to Jayco Factory Service for inspection - Motorized Engineering contacted supplier of the hanger for root cause - Discovered that supplier had not built the hangers per specification on file and poor welds were also a contributing factor to the failure. 11-18-19 Incident reviewed and elevated to CPAC - 11-20-19 CPAC reviewed and escalated to Safety Committee - 11-22-19 Safety Committee agreed safety recall was required.

Description of Remedy :

Description of Remedy Program : Installation of a support bracket on each side of the propane tank.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : Engineering designed and tested a repair bracket and initiated repair procedure for all Class C motorhomes produced with the L& W tank hangers. Engineering also modified the design to replace the splice angle with a formed piece of aluminum to prevent. Solution was tested and passed with excellent margins.

Recall Schedule :

Description of Recall Schedule : Jayco will release notification to current owners with assignment of recall # and parts delivery.

Planned Dealer Notification Date : DEC 09, 2019 - DEC 09, 2019

Planned Owner Notification Date : DEC 09, 2019 - DEC 09, 2019

* NR - Not Reported