

Part 573 Safety Recall Report

19V-836

Manufacturer Name : Temsa
Submission Date : NOV 20, 2019
NHTSA Recall No. : 19V-836
Manufacturer Recall No. : NR

**Manufacturer Information :**

Manufacturer Name : Temsa
Address : Temsa North America
 404 Zell Drive Orlando FL 32824
Company phone : 8336283672

Population :

Number of potentially involved : 18
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 TEMSA TS45
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Buses with stainless steel monocoque structure. The recall population was determined based on production records

Production Dates : JUN 01, 2019 - AUG 30, 2019

VIN Range 1 : Begin : NLTEJXM89L1000294 **End :** NLTEJXM87L1000315 Not sequential

Description of Defect :

Description of the Defect : On the recalled vehicles, some of the floor hatches on the aisle may have excessive indentation which could lead to the risk of injury

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Passengers may stuck because of potential excessive surface level difference

Description of the Cause : Improper installation of floor hatches on the aisle

Identification of Any Warning that can Occur : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

Country : NR

Chronology :

In September, 2019 Temsa was informed that on some TS45 vehicles the floor hatch is down from the aisle floor level and this results with an indentation.

Temsa reviewed the production records and the design. After the evaluation, Temsa determined that there may be a deviation on the floor hatch installation on some of the recalled vehicles.

On November 19, 2019 Temsa Safety Committee decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

Description of Remedy :

Description of Remedy Program : A technical service bulletin will be submitted; the assembly of floor hatches will be revised and the installation will be corrected.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : The vehicles in the production will be corrected.

Recall Schedule :

Description of Recall Schedule : Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : DEC 25, 2019 - JAN 01, 2020

* NR - Not Reported