OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-794

Manufacturer Name: KZRV, L.P.
Submission Date: NOV 05, 2019
NHTSA Recall No.: 19V-794
Manufacturer Recall No.: KZ-2019-02



Manufacturer Information:

Manufacturer Name: KZRV, L.P.

Address: 0985 N 900W

Shipshewana IN 46565

Company phone: 800-768-4016x154/153

Population:

Number of potentially involved : NR Estimated percentage with defect : NR

Vehicle Information:

Vehicle 1: 2019-2020 KZ RV Connect

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: These units were produced with an optional flip up rear storage rack which was

manufactured by Rock Run.

Production Dates: OCT 16, 2018 - SEP 26, 2019

VIN Range 1 : Begin : NR End : NR

■ Not sequential

Description of Defect:

Description of the Defect: The flip up storage tray was not properly designed for the anticipated loads it

may carry. The mounting brackets fail under certain loading scenarios.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The rack and all items on secured to it will detach from the trailer and

become scattered on the roadway poising a traffic hazard.

Description of the Cause: The mounting brackets for the storage tray were inadequately designed for the

actual loads.

Identification of Any Warning Cracks may be present in the brackets.

that can Occur:

Supplier Identification:

Component Manufacturer

Name: Rock Run Repair Address: 11665 W 600 S

Millersburgh INDIANA 46507

Country: United States

Chronology:

10/24/2019 - A dealer notifies KZ of a bracket failure which resulted in the rack and all materials loaded on it to spill into the roadway while a customer was in transit. The warranty initiates an investigation into similar complaints.

10/31/2019 - The safety committee meets to review the data and the decisions is made to issue a recall.

Description of Remedy:

Description of Remedy Program: Change the existing rack and bracket to a redesigned version.

How Remedy Component Differs The bracket has been redesigned.

from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production :

Recall Schedule:

Description of Recall Schedule: KZ will notify the dealers and owners of these recreational vehicles by

letter. A final copy of the owner letter and dealer repair instructions will

be provided to NHTSA.

Planned Dealer Notification Date : JAN 04, 2020 - JAN 04, 2020 Planned Owner Notification Date : JAN 04, 2020 - JAN 04, 2020

* NR - Not Reported