

Part 573 Safety Recall Report

19V-777

Manufacturer Name : Prevost Cars, Inc.

Submission Date : OCT 29, 2019

NHTSA Recall No. : 19V-777

Manufacturer Recall No. : SR19-42



Manufacturer Information :

Manufacturer Name : Prevost Cars, Inc.

Address : 35 Boulevard Gagnon
Ste-Claire, Quebec- Canada 00 G0R
2V0

Company phone : 999

Population :

Number of potentially involved : 110

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Prevost X3-45 VIP, X3-45 VIP Entertainer, X3-45 Passenger, H3-45 VIP, H3-45 Passenger

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain Prevost X3 MY 2020 and H3 MY2020 are missing the potentiometer component to adjust the brightness of illumination for controls and indicators.

Production Dates : JUN 13, 2019 - SEP 27, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain vehicles are missing the potentiometer component to adjust the brightness of illumination for controls and indicators. The only level of brightness for identification of controls and indicators is the highest.

FMVSS 1 : 101 - Control and displays

FMVSS 2 : NR

Description of the Safety Risk : During night time vehicle operation, highest level of brightness for identification of controls and indicators may impact the driver attention and road vision and may increase the risk of an accident. Prevost has not received report of accident, death or injury associated with this defect. Therefore we consider this as a proactive measure to protect the public from the potential risk associated with this defect.

Description of the Cause : The potentiometer component was obsoleted by the supplier.

Identification of Any Warning that can Occur : The driver can notice the high brightness for identification of controls and indicators when the vehicle is started in night time condition.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

2019-09-27 Internal campaign issued at the Manufacturing plant to introduce the new potentiometer component to adjust the brightness of illumination for controls and indicators.
2019-10 Service reported that some customers communicated complaints for not being able adjust the brightness of illumination for controls and indicators.
2019-10-04 Product Safety Working Group informed of the potential safety related issue. Investigation opened.
2019-10-22 Volvo Product Safety Committee determines safety related defect exists.
2019-10-29 Prevest informs NHTSA that a voluntary recall will be released to address the safety-related defect.

Description of Remedy :

Description of Remedy Program : Prevest will contact the owners of the affected vehicles. The vehicles will have the potentiometer component and required wiring installed to adjust the brightness of illumination for controls and indicators

How Remedy Component Differs from Recalled Component : There is no recalled component. The potentiometer component and required wiring required to adjust the brightness of illumination for controls and indicators will be an additional component t the vehicle.

Identify How/When Recall Condition was Corrected in Production : Manufacturing plant containment action was effective on 9/27/2019.

Recall Schedule :

Description of Recall Schedule : Please see the planned dates identified.
Planned Dealer Notification Date : DEC 13, 2019 - DEC 13, 2019
Planned Owner Notification Date : DEC 13, 2019 - DEC 13, 2019

* NR - Not Reported