

# Part 573 Safety Recall Report

# 19V-562

**Manufacturer Name :** Pierce Manufacturing

**Submission Date :** JUL 31, 2019

**NHTSA Recall No. :** 19V-562

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Pierce Manufacturing

**Address :** 2600 American Drive  
P.O. BOX 2017 Appleton WI  
54912-2017

**Company phone :** 920-832-3000

## Population :

**Number of potentially involved :** 174

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Pierce Arrow XT, Dash, Enforcer, Impel, Quantum, Velocity

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** ALL

**Power Train :** DIESEL

**Descriptive Information :** Pierce vehicles built with knee air bags installed on the front passenger side.

**Production Dates :** JUN 11, 2019 - JUL 31, 2019

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Under normal deployment, the airbag cushion, as part of the knee air bag assembly may not be retained on the inflation gas line resulting in an incomplete inflation of the cushion or no retention of pressure in the cushion during deployment.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** The safety risk to the occupant is that the knee air bag may not fully inflate and therefore may not provide the intended supplemental protection to the occupant.

**Description of the Cause :** This defect is caused by a tooling change made whereby a feature on the housing extrusion was improperly changed.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

**Component Manufacturer**

Name : IMMI  
Address : 18881 IMMI Way  
Westfield INDIANA 46074  
Country : United States

**Chronology :**

Jul-2019 – Pierce notified of defect by IMMI.  
Jul - 2019 – Pierce identifies affected population.  
Jul - 2019 – Pierce inspects and reworks internal WIP.  
Jul - 2019 – Notice submitted.

**Description of Remedy :**

Description of Remedy Program : All affected vehicles will be serviced which includes replacing the knee air bag assembly, at no cost to customers.

How Remedy Component Differs from Recalled Component : None

Identify How/When Recall Condition was Corrected in Production : All affected vehicles were reworked Jul -2019.

**Recall Schedule :**

Description of Recall Schedule : Pending NHTSA review & approval.

Planned Dealer Notification Date : AUG 26, 2019 - AUG 30, 2019

Planned Owner Notification Date : AUG 26, 2019 - AUG 30, 2019

\* NR - Not Reported