

Part 573 Safety Recall Report

19V-516

Manufacturer Name : Jayco, Inc.

Submission Date : JUL 09, 2019

NHTSA Recall No. : 19V-516

Manufacturer Recall No. : 9901438



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 103

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Jayco Travel Trailer White Hawk

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : production records when new hire was wiring the switch last run of 2019 and first run of 2020 White Hawks - time frame when issue discovered
2019 White Hawk K1420134-0139 K1480133-0143 K14H0198-0234 K14S0050 K1KZ0158-0169

2020 White Hawk L1480051-0062 L14H0051-0063 L14S0051-0058
L114Z0051-0062

Production Dates : FEB 06, 2019 - MAY 28, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Incorrect wiring of the break away switch prevents trailer brakes from functioning as a safety system.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the trailer would separate from the two vehicle, the break away switch would not engage the trailer brakes, increasing the risk of a crash.

Description of the Cause : New production line worker wired w 2 blue wires & 4black wires when correct wiring is 2 blue +smallest black wire (16 gauge) and 3 black wires.
Print is correct

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

6-5-19 Production report they were contacted by Transportation company that during a driver's inspection, he discovered the quick disconnect did not work on a White Hawk Travel trailer - Production inspected unit and found switch was not wired correctly. Production immediately inspected all products on site and discovered 10 other units with same condition - all units were produced on a specific line. - investigation of the line's wiring procedure, discovered that new hire was not following wiring print - 6-19 details of Incident were reviewed by the Corrective and Preventive Action Committee (CPAC) - Committee decided to fix units in the field under a TSB - since layers of safety systems would have to fail, before the break away switch would be activated. 6-25-19 TSB 19-032 was released and posted on Dealers website. This publication was reported on the June 579 report and reviewed 7-2-2019 NHTSA released email inquiring why a TSB instead of a Recall. Explanation of the CPAC thinking was provided to NHTSA - NHTSA replied that the break away is clearly a safety system that must function as designed and a Recall was in order. 7-3-19 Safety Committee was notified of situation and agreed to proceed with recall , .

Description of Remedy :

Description of Remedy Program :	Jayco Dealer will inspect the break away switch for proper wiring and rewire as required.
How Remedy Component Differs from Recalled Component :	presence of the 2 blue wires +smallest black wire(16 gauge) and 3 black wires going to the switch
Identify How/When Recall Condition was Corrected in Production :	6-25-19 Production inspected all units on site and reviewed wiring print with line working

Recall Schedule :

Description of Recall Schedule :	Upon receipt of recall number Jayco will release information under recall to all affected units in the field open for the repair.
Planned Dealer Notification Date :	JUL 17, 2019 - JUL 17, 2019
Planned Owner Notification Date :	JUL 17, 2019 - JUL 17, 2019

* NR - Not Reported