

Part 573 Safety Recall Report

19V-507

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** JUL 02, 2019**NHTSA Recall No. :** 19V-507**Manufacturer Recall No. :** VS3VERGLAS**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Company phone : 854-888-3214

Population :

Number of potentially involved : 1,079

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Mercedes-Benz Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Daimler AG became aware of this issue via an internal notification following detection of a vehicle fitted with an incorrect window in the plant in April 2019.

Based on identification of a documentation error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the US and Canadian market with the vehicle equipment rear-side windows in laminated safety glass produced from August 31, 2018 until May 29, 2019. Line/Model Name: 1500, 2500, 3500, 4500

Production Dates : AUG 31, 2018 - MAY 29, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2019 Freightliner Sprinter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Daimler AG became aware of this issue via an internal notification following detection of a vehicle fitted with an incorrect window in the plant in April 2019.

Based on identification of a documentation error and analysis of the production information, the affected population was determined to be Sprinter (VS30, Platform 907) for the US and Canadian market with the vehicle equipment rear-side windows in laminated safety glass produced from August 31, 2018 until May 29, 2019. Line/Model Name: 1500, 2500, 3500, 4500

Production Dates : AUG 31, 2018 - MAY 29, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : Daimler AG (“DAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that, due to a documentation error, certain Sprinter vehicles (VS30; Platform 907) which should have manufactured with rear side windows in laminated safety glass, were incorrectly manufactured with single-pane safety glass on single side windows in the rear on the right-hand side or on both sides.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a side impact event or vehicle rollover, the fitted side windows may not fulfill the expected ejection mitigation function and occupants in the rear of the vehicle could be ejected. This could increase the risk of injuries, especially for passengers without seat belts.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Daimler AG became aware of this issue via an internal notification following detection of a vehicle fitted with an incorrect window in the plant in April 2019.

Upon identification, analysis and evaluation as to the cause and impact of this issue were commenced.

In May and June 2019, Daimler conducted analysis as to the potential risk of not having assembled all rear side windows with laminated safety glass, especially with respect to the influence on roll-over protection.

In parallel, Daimler conducted analysis of the potentially affected vehicles. As not all of the affected vehicle platforms are manufactured with rear passenger seating, it was also necessary to consider vehicles without rear passenger seating that were delivered to body builders, where rear seating was retro-fitted.

On June 25, 2019, based on the preceding analysis and evaluation Daimler AG determined that a safety risk could not be ruled out and decided to initiate a precautionary recall campaign

To date Daimler AG is not aware of any complaints concerning this matter from the field.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will replace affected side windows in single-pane safety glass with laminated safety glass.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Single-pane safety glass side window(s) will be replaced with laminated safety glass.

Potentially affected rear side windows of Mercedes-Benz/Freightliner Sprinter vehicles:

A9066733309
A9066733109
A9066734009
A9066732709
A9066733609
A9066733209
A9066733309

Identify How/When Recall Condition was Corrected in Production : After recognizing the issue, the correction of the documentation system of the development and the parts list documentation from the production organization (adaptation of the bill of materials) were implemented immediately.

Recall Schedule :

Description of Recall Schedule : Owners will be notified approximately one week after the recall launch to the dealers. Dealers will be notified of the pending voluntary recall campaign approx. in July 2019. A copy of all communications will be provided when available.

Planned Dealer Notification Date : JUL 08, 2019 - AUG 05, 2019

Planned Owner Notification Date : AUG 12, 2019 - AUG 12, 2019

* NR - Not Reported