

Part 573 Safety Recall Report

19V-430

Manufacturer Name : Morgan Olson Corporation

Submission Date : JUN 07, 2019

NHTSA Recall No. : 19V-430

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Morgan Olson Corporation

Address : 1801 S. Nottawa Street

Strugis MI 49091

Company phone : 616-659-0200

Population :

Number of potentially involved : 110

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 MORGAN OLSON P31

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : PICKUP TRUCK

Power Train : DIESEL

Descriptive Information : ASA Electronics relayed quantity & serial numbers of suspect rear view mirror monitors within their recall 19E-009. Potential subjects of the recall have serial numbers beginning with A, B, or C.

Production Dates : AUG 09, 2018 - SEP 04, 2018

VIN Range 1 : Begin : 3C7WR5AJXJG272267 **End :** 3C7WR5AJ4JG272376 Not sequential

Description of Defect :

Description of the Defect : As the monitor powers up (takes a few seconds) at a specific time it loads the user defined settings. If the power up sequence is interrupted by a power drop at a precise time the monitor may not be able to load the user settings and will load the default settings which will reverse the image on the monitor. The user defined setting for image is "NORMAL". The factory default setting for image is "MIRROR". The monitor image will stay in "MIRROR" mode until the user selects "NORMAL" in the settings.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Confusion to the driver due to a reversed image may cause safety issues when backing the vehicle.

Description of the Cause : Per ASA - There is potential for a mirror monitor to load default factory settings and cause the monitor to reverse the image displayed on the mirror monitor.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : ASA Electronics, LLC.
Address : 2602 Marina Dr.
Elkhart INDIANA 46514
Country : United States

Chronology :

March 2019 -- ASA Electronics made Morgan Olson aware of a ASA Voyager VOM74MM Mirror Monitor reverse image issue through their recall #19E-099.

Description of Remedy :

Description of Remedy Program : ASA has a harness/relay/capacitor repair kit available, at no cost to customer.

How Remedy Component Differs from Recalled Component : ASA Electronics has a harness/relay/capacitor repair kit (PVOM74MMFFKGEN) available which will prevent the Voyager VOM74MM Mirror Monitor from showing a reverse image

Identify How/When Recall Condition was Corrected in Production : Serial numbers for correct parts begin with the letter 'D', segregating them from potentially defective parts.

Recall Schedule :

Description of Recall Schedule : ASA will notify owners and perform replacements for affected vehicles.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported