

Part 573 Safety Recall Report

19V-427

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 07, 2019**NHTSA Recall No. :** 19V-427**Manufacturer Recall No. :** 05-1029**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 46

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2011-2017 Forest River Inc. Glaval Bus Universal US50225,US50225C,US50226,US50226C,US80227C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest Rivers' Glaval Manufacturing plant was able to determine scope using production records.

US50225	2015	1
US50225C	2011	4
US50225C	2013	3
US50225C	2014	5
US50225C	2015	8
US50225C	2016	6
US50225C	2017	11
US50226	2011	1
US50226C	2012	3
US50226C	2014	1
US50226C	2016	1
US80227C	2017	2

Production Dates : SEP 23, 2010 - JUN 02, 2017

VIN Range 1 : Begin : NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : One egress window on the curbside and roadside of the bus was not installed during manufacturing of the vehicle as required by FMVSS 217

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : Without the required amount of egress windows; escape from the vehicle, a person may be trapped inside the vehicle during an emergency, which could increase the likelihood of personal injury.

Description of the Cause : Both secondary egress windows were inadvertently removed from the vehicle design at the launch of the new model year.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR

Country : NR

Chronology :

05/14/2019 Forest Rivers' Glaval Manufacturing plant was notified by a dealership of a potential concern regarding the amount of egress windows installed in a certain 22-26 passenger bus. Forest Rivers' Manufacturing plant began reviewing the information supplied regarding this specific bus.

On 5/20/2019 pictures were received of the specific bus that was in question. Forest Rivers' Manufacturing plant began to review FMVSS 217 regulations. It was found that this bus was missing 2 egress windows. Forest Rivers' Manufacturing plant began pulling all production records for this model and other like models to determine possible vehicles that may be affected. On 5/24/2017 Forest Rivers' Manufacturing plant began working with the dealers to retrieve pictures of the like vehicles road side and curbside views to identify the amount of egress windows present.

On 5/31/2017 Forest Rivers' Manufacturing plant finalized reviewing all internal files manually, along with the pictures supplied for review.

On 6/4/2017 Forest River's Office of Corporate Compliance was alerted of the potential safety concern and violation of FMVSS 217.

On 6/7/2019 Forest Rivers' Corporate Recall Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide two egress windows, free of charge, and pay for the installation of the new egress windows. A Forest River dealership must install the egress windows.

What is the Forest River Customer Service Phone Number? (800)
348-7440

How Remedy Component Differs from Recalled Component : The remedy windows have a red handle latches and hinges at the top to allow for egress through the window in compliance with ANSI 119.2 Section of "Fire and Life Safety Systems" and sub-section 6.2.2 "Secondary Means of Escape."

Identify How/When Recall Condition was Corrected in Production : These model buses are no longer produced.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 29, 2019 - JUL 29, 2019

Planned Owner Notification Date : JUL 29, 2019 - JUL 29, 2019

* NR - Not Reported