OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 19V-356

Manufacturer Name: Forest River, Inc.
Submission Date: MAY 10, 2019
NHTSA Recall No.: 19V-356
Manufacturer Recall No.: 80-1011



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 1,346

Address: 55470 CR 1

Estimated percentage with defect :  $100\,\%$ 

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

### **Vehicle Information:**

Vehicle 1: 2019-2020 Forest River Inc. R. Pod Travel Trailers

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: It was determined by manufacturing that all products built in this production plant

were affected since the beginning of production operations in June 2018. This

manufacturing facility only produces the R. Pod affected vehicles.

RPT171-80 60 RPT172-80 16 RPT176-80 35 RPT176T-80 18 RPT178-80 36 RPT179-80 177 RPT180-80 247 RPT182G-80 3 RPT189-80 222 RPT190-80 301 RPT191-80 206 RPT195-80 25

Production Dates: JUN 20, 2018 - MAY 02, 2019

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

#### **Description of Defect:**

Description of the Defect: The 14 AWG wire from the refrigerators' spark igniter to the distribution panel

has been found to be on a 30 AMP circuit whereas the 14 AWG wire shall not be

on a circuit greater than 15 AMPs.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The 14 AWG wire becomes the overcurrent protection for the circuit, which

may cause wire melting, smoking and general circuit failure.

Description of the Cause: Forest River determined that inconsistent installation was due to lack of

training.

Identification of Any Warning None

that can Occur:

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

#### **Chronology:**

On April 30, 2019, during a routine quality control audit of the Indiana Manufacturing Plant of R. Pod, it was discovered that there was a potential for vehicles to have been manufactured with the 14 AWG wire from the refrigerators' spark igniter to the distribution panel has been found to be on a 30 AMP circuit whereas the 14 AWG wire shall not be on a circuit greater than 15 AMPs. The same day Forest River's Office of Corporate Compliance ("OCC") was notified by corporate quality control and an investigation was opened.

On Tuesday, May 7, 2019, OCC visited the manufacturing plant and determined this concern was isolated to the Indiana Manufacturing Plant of R. Pod. It was determined by manufacturing that all products built in this production plant were affected since the beginning of production operations in June 2018. This manufacturing facility only produces the R. Pod affected vehicles. It was also determined that R. Pods there were manufactured in a separate facility in Indiana were not suspect. It was also determined that the West Coast Oregon Manufacturing Plant of R. Pod was not affected by production records and questionnaire.

On May 10, 2019, Forest River's Corporate Committee decided to conduct a recall.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide remedy instructions, all parts, and labor free of

charge to the consumer. An authorized Forest River dealer is required to

perform the repair.

What is the Forest River Customer Service Phone Number? (574)

642-3119

How Remedy Component Differs The subject 14 AWG wire will be removed from the 30 AMP circuit and from Recalled Component: placed onto the designated 15 AMP circuit with different color wires.

was Corrected in Production:

Identify How/When Recall Condition This issue was corrected in production the week of April 30, 2019.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JUN 19, 2019 - JUN 19, 2019 Planned Owner Notification Date: JUN 19, 2019 - JUN 19, 2019

<sup>\*</sup> NR - Not Reported