

Part 573 Safety Recall Report

19V-112

Manufacturer Name : Porsche Cars North America, Inc.

Submission Date : FEB 20, 2019

NHTSA Recall No. : 19V-112

Manufacturer Recall No. : AKA2



Manufacturer Information :

Population :

Manufacturer Name : Porsche Cars North America, Inc.

Number of potentially involved : 1

Address : One Porsche Drive
Atlanta GA 30354

Estimated percentage with defect : 100 %

Company phone : 1-800-767-7243

Vehicle Information :

Vehicle 1 : 2019-2019 Porsche Cayenne Turbo

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on the production timeframe with the potentially faulty batch of shock absorber forks.

Shock absorber forks have been installed on the affected vehicles, which could have casting defects.

Production Dates : DEC 14, 2018 - DEC 14, 2018

VIN Range 1 : Begin : WP1AF2AY5KDA81042 End : WP1AF2AY5KDA81042 Not sequential

Description of Defect :

Description of the Defect : Shock absorber forks have been installed on the affected vehicle, which could have casting defects.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : These defects may influence the durability of the shock absorber forks. Cracks could occur over the vehicle's lifetime, in the area of the shock absorber clamping, which could lead to a failure.

The possibility of loosening of the affected shock absorber cannot be ruled out, which may impair vehicle steering and lead to an increased risk of a crash.

Description of the Cause : The defect is caused by a production error at the supplier. Incorrect tool cooling of the casting tool can potentially lead to defects and structural flaws within the affected components.

Identification of Any Warning that can Occur : In the event of a breach of the shock absorber forks, the customer could perceive noises from the location of the affected shock absorber.

Supplier Identification :

Component Manufacturer

Name : Saint Jean Industries SAS
Address : 180, rue des Frères Lumière
Saint Jean D'Ardières FOREIGN STATES 69220
Country : France

Chronology :

On December 18, 2018: Porsche was informed by the supplier that an uncertain batch of shock absorber forks has been installed into some vehicles.

Subsequently, a thorough analysis and evaluation of the potential impact for the customer was conducted.

On February 13th, 2019, the matter was presented to the product safety committee at Dr. Ing. h.c. F. Porsche AG, and it was decided to implement a voluntary safety recall for the potentially affected vehicles.

Description of Remedy :

Description of Remedy Program : The vehicles will be recalled to the workshop to have the shock absorber forks changed.

How Remedy Component Differs from Recalled Component : The remedy components are now manufactured according to the specifications.

Identify How/When Recall Condition was Corrected in Production : The faulty batch was used in production from November 29, 2018 to December 17, 2018.

Recall Schedule :

Description of Recall Schedule : Porsche expects to notify owners within 60 days.
Planned Dealer Notification Date : APR 21, 2019 - APR 21, 2019
Planned Owner Notification Date : APR 21, 2019 - APR 21, 2019

* NR - Not Reported